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| **MONTCALM CARE NETWORK**  **611 North State Street, Stanton, MI 48888** | |
| SUBJECT: Adverse Incidents Involving  Recipients | Section: 8928 |
| Effective Date: July 26, 1983 | Revised Date: May 24, 2022 |
| Additional Resource: Quality |  |

1. An adverse incident involving recipients is an unexpected occurrence that occurs during an activity or service provided or funded by Montcalm Care Network and that disrupts or adversely affects a recipient of mental health services.
2. Adverse incidents include:
   1. Serious physical aggression not addressed in a behavioral treatment plan.
   2. Serious physical aggression requiring assistance from legal authorities (i.e., calling 911).
   3. Physical aggression that results in the injury of a recipient or staff.
   4. Non-suicidal recipient attempts at self-inflicted harm.
   5. Suicide attempt or gesture.
   6. Use of physical management by staff to control the aggressive behavior of a recipient.
   7. Significant property damage (in excess of $100) caused by a recipient.
   8. Unauthorized leave of absence by a recipient receiving supervised care (includes elopement).
   9. Injury, whether accidental or intentional, that requires assistance from emergency medical personnel (i.e., calling 911), a visit to an emergency room, Medical-center, urgent care clinic, or admission to a hospital.
   10. Injury to a recipient or staff sustained during or as a result of physical management.
   11. Physical illness that requires assistance from emergency medical personnel (i.e., calling 911), a visit to an emergency room, Medical-center, urgent care clinic, or admission to a hospital.
   12. Hospitalization due to a chronic illness or scheduled procedure.
   13. Contraction or suspected contraction of a communicable disease by a recipient.
   14. Recipient death, whether anticipated or unanticipated that occurs while the recipient is an active recipient of service or within sixty (60) days of case closure.
   15. Adverse medication reaction or side-effects.
   16. Medication error by staff involving wrong medication, wrong dosage, double dosage, missed dosage, wrong person or wrong time.
   17. Unauthorized use and possession of legal or illegal substances, and overdose.
   18. Traffic or vehicular accidents involving a recipient.
   19. Biohazardous incidents.
   20. Fire occurring in the treatment or service facility, with or without damage.
   21. Room or person search and property seizure.
   22. Unlawful or unauthorized possession or use of a weapon, or any threat with a weapon.
   23. Recipient arrest.
   24. Apparent or suspected abuse or neglect of a recipient.
   25. Other apparent or suspected recipient rights violation.
   26. Other unusual or adverse incidents involving a recipient.
3. The observing staff or by staff first made aware of an incident involving an apparent or

suspected recipient rights violation, will make an oral report immediately after the incident occurs and submit a written report on an incident report form no later than the end of the shift in which the incident occurred.

1. The observing staff or by staff first made aware of any other adverse incident, will submit a written report on an incident report form no later than the end of the shift in which the incident occurred.