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| **MONTCALM CARE NETWORK PROCEDURE 611 North State Street, Stanton, MI 48888** |
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| SUBJECT: Peer Support and Recovery Coach Services | Section: 8158B |
| Effective Date: April 28, 2014 | Revised Date: April 25, 2016; May 16, 2018 |
|  Version: 2 |  Status: Current |

Montcalm Care Network will utilize Peer Support Specialist and Recovery Coaches throughout the service delivery system. A Peer Support Specialist is a mental health professional who has successfully demonstrated the ability to cope with his/her own mental illness and use this experience to assist others in overcoming the obstacles of his/her illness. A Recovery Coach has similar experience overcoming addiction with sustained sobriety and the ability to share the experience of recovery with others. A Peer Support and Recovery Coach Services Program will include:

1. An organization plan for how Peers/Coaches will be utilized throughout the service array to ensure availability to consumers receiving Specialty Services with the direct involvement of the Peer/Coach in designing and reviewing the organizational plan.
2. A process for recruiting, training, and supporting the employment of Peers/Coaches.
3. A process for training all new staff of role of Peers/Coaches in the delivery system and the promotion of a recovery-oriented system of care. Training is provided by Peers/Coaches.
4. Maintenance of a list of persons interested in becoming a Peer/Coach.
5. Matching consumers with a Peer/Coach with similar experiences whenever possible.
6. Gathering information on satisfaction related to Peers/Coaches.
7. Utilizing Peers/Coaches to provide community education related to mental health/co-occurring awareness issues and anti-stigma.
8. Monthly Peer/Coach team meetings, facilitated by a Peer/Coach and attended by a designated member of clinical leadership. Team meetings are designed to provide support in the delivery of peer services, to identify opportunities for improvement in the Peer/Coach Service Program, and to provide overall feedback to the organization about the environment of recovery.