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| **MONTCALM CARE NETWORK****611 North State Street, Stanton, MI 48888** |
| SUBJECT: Continuity and Coordination of Care with External Providers | Section: 8125 |
| Effective Date: July 26, 1983 | Revised Date: April 23, 2016 |
| Version: 2 | Status: Current |

Montcalm Care Network will collaborate with other providers of health care and services to ensure that the consumer receives comprehensive care of high quality and without duplication or redundancy. Other providers of care and services include, but may not be limited to, primary care physicians, health maintenance organizations, providers of ancillary health care, substance abuse providers, social service agencies or organizations, residential providers, schools and training programs, etc. Cooperative agreements will be put in place when possible with local providers.

Montcalm Care Network will seek to ensure continuity of care in referral of consumers to other service agencies by providing all necessary identifying and clinical information as permitted. MCN will ensure a coordinated transition of care in which a consumer has all necessary services set up prior to discharge/transfer, a summary of care is sent, and a plan for accessing needed services in the interim is in place. MCN will continue to provide treatment as long as the consumer is eligible and will continue communication/coordination efforts until a successful transition of care is made.

MCN will work to obtain releases of information to both obtain and send pertinent treatment records whenever a person is involved with multiple service providers or being referred to another provider. We will work to ensure the best interest and choice of the consumer is respected in find health and service providers to meet the whole health needs of the individual.