

24/7 Crisis Line  
989.831.7520

2 Locations in  
Montcalm County:

- Greenville
- Stanton

Member of the Mid-State  
Health Network

Financial support received  
from the Michigan Department  
of Health and Human Services



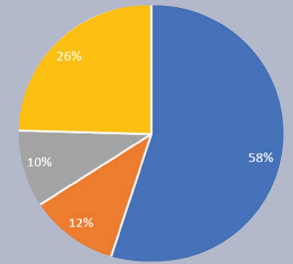
Help is three numbers away.

211 NON-EMERGENCIES	988 SUICIDE AND CRISIS	911 EMERGENCIES
<ul style="list-style-type: none"> <li>Food</li> <li>Housing</li> <li>Utility Assistance</li> <li>Healthcare Services</li> <li>Transportation</li> <li>Legal Services</li> <li>Counseling</li> </ul>	<ul style="list-style-type: none"> <li>Thoughts of Suicide</li> <li>Mental Health Crisis</li> <li>Substance Use Crisis</li> <li>Emotional Distress</li> <li>Veterans Crisis</li> </ul>	<ul style="list-style-type: none"> <li>Medical</li> <li>Fire</li> <li>Crime</li> <li>Abduction</li> <li>Domestic Violence</li> <li>Impaired Driving</li> <li>Suspicious Activities</li> </ul>

Annual Report

montcalm  
care network

Total Persons Served 2,833



## Careers in Caring

Not so long ago, a person could graduate high school, get a good job, raise a family and thrive in their community. As time moves on, these expectations and the world around us continue to change. Too many of us are struggling now — struggling to pay the bills, struggling to put food on the table, struggling to find or maintain a home.

The constant stress and worry takes a toll on our mental health and wellbeing. It's not surprising the need for mental health services continues to grow. For Montcalm Care Network (MCN) this is evident in our serving twice as many people annually as we had a decade ago. And with increased needs, comes the need for more people to fill jobs in providing care for others.

In Michigan, workers are in high demand across all job sectors, but most especially in healthcare. We are experiencing unprecedented shortages, with healthcare workers managing larger caseloads and working longer hours. More people are needed, from direct care workers to licensed clinicians. It's never too late to consider a career in caring, and it's never too late to make a difference.

Thus the call to action is clear — who will step up in providing care to others today, tomorrow and into the future? We hope it will be you.

— Tammy J. Warner, MCN Executive Director

For assistance in connecting with mental health or substance use services in Montcalm County, call Montcalm Care Network at 989-831-7520, toll free 800-377-0974, or chat/visit us online at [montcalmcare.net](http://montcalmcare.net).

## Health360: MCN's Whole Health Approach to Caring for People from Head to Toe

MCN launched the second iteration of its Health360 services in May 2023. Under the Behavioral Health Home model of care, staff are providing comprehensive care management for people in services who have complex behavioral health and physical health needs.

The multidisciplinary H360 Team consists of nurses, social workers, and peer supports working alongside psychiatrists and medical doctors to educate, support, and help guide people in achieving their health goals.

In its first year, more than 100 people have benefited from this expanded model of care, and the Team looks forward to helping many more.



Pictured On Screen (Left to Right): Vincent Kempinski, Nurse Practitioner; Dawn Herriman, Community Services Manager; Danielle Martin, Registered Nurse; Emili Reel, Care Specialist; Cheryl Baxter-Bruno, Nurse Practitioner

Pictured (Left to Right): Alicia Faling, Registered Nurse; Cerissa Lingeman, Nurse Care Coordinator; Debra Lehner, Peer Specialist; Brett Hostettler, Registered Nurse

## 2023 MCN Board of Directors

- |                            |                           |
|----------------------------|---------------------------|
| Eva Cairns, Gowen          | Kathy Lobert, Lakeview    |
| Jeanne Hamilton, Pierson   | Kurt Peasley, Vestaburg   |
| Pam Hillier, Greenville    | Kelly Porter, Stanton     |
| John Johansen, Greenville  | Amanda Shaffer, Vestaburg |
| Chris Johnston, Crystal    | Joshua Stump, Greenville  |
| Betty Kellenberger, Carson |                           |
| City                       |                           |

**OUR MISSION:**  
To be the integrated care provider of choice for the residents of Montcalm County by delivering services and supports that result in better care, better outcomes and better value for those we serve.

## OUR VALUES:

**Accessible**  
in opening new doors

**Compassionate**  
in caring for our most vulnerable

**INNOVATIVE**  
in meeting the needs of our community

**Recovery-Oriented**  
in promoting hope and resiliency

**Exceptional Service**  
in going above and beyond

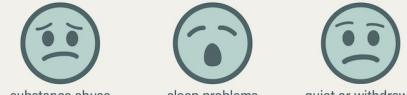


feeling anxious or worried      weight or appetite changes      emotional outbursts

### Signs of Mental Illness to watch out for in yourself & others



feeling guilty or worthless      rapid changes in behavior or mood      feeling depressed or unhappy



substance abuse      sleep problems      quiet or withdrawn



## Growing Clinicians

MCN continues to expand opportunities for workers to join MCN in caring for others. Degree or no degree, those looking for a career with purpose and the potential for personal growth, MCN is the place for you. Offering competitive benefits and flexible schedules. Visit [montcalmcare.net/careers](http://montcalmcare.net/careers) to apply.



## Excellence in Rights Protection

MCN's Office of Recipient Rights (ORR) is audited every three years in assuring compliance with hundreds of complex standards and administrative rules. For the first time in MCN history, its ORR was found to be in 100% full compliance. Many thanks to the Team for their dedication to protecting the rights of those we serve!

## Mobile Crisis Expansion

MCN has expanded its Mobile Crisis capacity to assist adults as well as children and families. The Team is available to meet with people in the community, weekdays from 8am to 6pm. After hours, MCN provides a comprehensive array of emergency services via phone or telehealth. Help is available 24/7 by calling 989-831-7520.



## Mental Health First Aid

MCN continues to offer free Mental Health First Aid training to agencies and businesses in Montcalm County. Understanding your mental health is important, and recognizing a mental health crisis in others can save lives. Call 989-831-7520 to request training.



149 Employees (+7.2%)

2,833 Persons Served (+6.5%)

93,490 Services Provided (+12.5%)

\$30.3 mil Budget (+8.7%)