

ANNUAL PERFORMANCE INDICATOR DATA

MCN is required to gather data and report to MSHN quarterly on several measurable ongoing events associated with our services. The collected variables include the following:

Indicator #1 - Pre-Admission Screening within 3 hours: The percentage of persons during the quarter receiving a pre-admission screening for psychiatric inpatient care for whom the disposition was completed within three hours.

A pre-admission screen (or prescreen) is the label for the screening service provided to persons in order to determine if psychiatric hospitalization is the most appropriate support for a specific singular mental health concern. The required targeted completion of screening within 3 hours must meet a greater than 95% success rate. 2022 showed 96.43% for children and 99.66% for adults.

Indicator #2A - Access/1st Request Timeliness: The percentage of new persons during the Period receiving a completed biopsychosocial assessment within 14 calendar days of a non-emergency request for service.

A biopsychosocial assessment is the label for the initial assessment process completed for all persons during the intake process (and annually). Biopsychosocial is an abbreviation for biological/psychological/sociological. There is no current required target completion rate for this measure.

Indicator #3 - Access/1st Service Timeliness: Percentage of new persons during the Period starting any medically necessary on-going covered service within 14 days of completing a non-emergent biopsychosocial assessment.

This measures the number of new persons that start a service program with MCN within 14 days of completing a biopsychosocial assessment (#2). There is no current required target completion rate for this measure.

Indicator #4a - Hospital Discharges Follow-up: The percentage of discharges from a psychiatric inpatient unit during the quarter that were seen for follow-up care within 7 days.

This measures the number of persons seen by a clinically qualified MCN staff within 7 days of being discharged from a psychiatric hospital back to a location within Montcalm County. The required targeted completion must meet a greater than 95% success rate. 2022 showed 100% for children and 94% for adults.

Indicator #5 - Initial Assessment Denial: Percentage of face-to-face assessments with professionals during the quarter that result in denials.

Following the initial intake assessment (#2) persons are occasionally denied access to services with MCN for a variety of reasons (acuity of mental health concerns, other available insurance options, etc.)

Indicator #10 - Inpatient Recidivism: The percentage of readmissions of children and adults during the quarter to an inpatient psychiatric unit within 30 days of discharge.

The required rate of recidivism (persons return to a psychiatric hospital within 30 days of discharge) is 15% or less. 2022 showed 8.13% for Adults and 0% for Children.



CMHSP PI Report - Montcalm Care Network

PERIOD TITLE
Annual Report for MCN Website

FROM DATE
10/01/2021

THRU DATE
09/30/2022

AFFILIATE
MCN

PROCESSED DATE
12/22/2022

FINALIZED DATE

STATUS
Preliminary Results Ready

PI SUMMARY

INDICATOR #1 - PRE-ADMISSION SCREENING WITHIN 3 HOURS						
<i>The percentage of persons during the quarter receiving a pre-admission screening for psychiatric inpatient care for whom the disposition was completed within three hours</i>						
Population	# of Emergency Referrals for Inpatient Screening During the Time Period	Exceptions	Net of Emergency Referrals for Inpatient Screening During the Time Period	# of Dispositions about Emergency Referrals Completed within 3 Hours	Out-of-Compliance	%
Child	112	0	112	108	4	96.43%
Adult	296	0	296	295	1	99.66%
Total	408	0	408	403	5	98.77%

INDICATOR #2A - ACCESS/1ST REQUEST TIMELINESS						
<i>The percentage of new persons during the Period receiving a completed biopsychosocial assessment within 14 calendar days of a non-emergency request for service</i>						
Population	# of New Persons Who Requested Mental Health or I/DD Services and Supports and are Referred for a Biopsychosocial Assessment	Exceptions	Net of New Persons Who Requested Mental Health or I/DD Services and Supports and are Referred for a Biopsychosocial Assessment	# of Persons Completing the Biopsychosocial Assessment within 14 Calendar Days of First Request for Service	Out-of-Compliance	%
MI / Child	325	0	325	241	84	74.15%
MI / Adult	636	0	636	467	169	73.43%
DD / Child	77	0	77	61	16	79.22%
DD / Adult	52	0	52	32	20	61.54%
Total	1090	0	1090	801	289	73.49%

INDICATOR #3 - ACCESS/1ST SERVICE TIMELINESS						
<i>Percentage of new persons during the Period starting any medically necessary on-going covered service within 14 days of completing a non-emergent biopsychosocial assessment</i>						
Population	# of New Persons Who Completed a Biopsychosocial Assessment within the Period and Are Determined Eligible for Ongoing Services	Exceptions	Net of New Persons Who Completed a Biopsychosocial Assessment within the Period and Are Determined Eligible for Ongoing Services	# of Persons Who Started a Face-to-Face Service Within 14 Calendar Days of the Completion of the Biopsychosocial Assessment	Out-of-Compliance	%
MI / Child	251	0	251	175	76	69.72%
MI / Adult	499	0	499	350	149	70.14%
DD / Child	67	0	67	59	8	88.06%
DD / Adult	40	0	40	29	11	72.50%

Total	857	0	857	613	244	71.53%
INDICATOR #4A - HOSPITAL DISCHARGES FOLLOW-UP						
<i>The percentage of discharges from a psychiatric inpatient unit during the quarter that were seen for follow-up care within 7 days</i>						
Population	# of Discharges from a Psychiatric Inpatient Unit	Exceptions	Net of Discharges from a Psychiatric Inpatient Unit	# of Discharges Followed up within 7 days	Out-of-Compliance	%
Child	16	1	15	15	0	100.00%
Adult	123	23	100	94	6	94.00%
Total	139	24	115	109	6	94.78%
INDICATOR #5 - INITIAL ASSESSMENT DENIAL						
<i>Percentage of face-to-face assessments with professionals during the quarter that result in denials.</i>						
Population	# of New Persons Receiving an Initial Non-Emergent Face-to-Face Professional Assessment	Exceptions	Net of New Persons Receiving an Initial Non-Emergent Face-to-Face Professional Assessment	# of Persons Assessed but Denied CMHSP Service	%	
Child	344	0	344	25	7.27%	
Adult	560	0	560	9	1.61%	
Total	904	0	904	34	3.76%	
INDICATOR #10 - INPATIENT RECIDIVISM						
<i>The percentage of readmissions of children and adults during the quarter to an inpatient psychiatric unit within 30 days of discharge</i>						
Population	# of Discharges from Psychiatric Inpatient Care during the Reporting Period	Exceptions	Net of Discharges from Psychiatric Inpatient Care during the Reporting Period	# of Discharges Readmitted to Inpatient Care within 30 Days of Discharge	%	
Child	16	0	16	0	0.00%	
Adult	123	0	123	10	8.13%	
Total	139	0	139	10	7.19%	