

MCN Data 2018: YOUTH SERVICES

Youth Services--Responses of Agree/Strongly Agree 2013 Perception of Care Data	Program Totals						Agency Totals			
	Home Based Count	Home Based %	Child CSM Count	Child CSM %	Child OPT	Child OPT %	2018 Total	2017 Total	2016 Total	2015 Total
<b>Access</b>	<b>62/66</b>	<b>94%</b>	<b>2/2</b>	<b>100%</b>	<b>10/12</b>	<b>83%</b>	<b>93%</b>	<b>90%</b>	<b>91%</b>	<b>91%</b>
Q8. The location of services was convenient for us.										
Q9. Services were available at times that were convenient for us.										
<b>Participation in Treatment</b>	<b>97/99</b>	<b>98%</b>	<b>3/3</b>	<b>100%</b>	<b>18/18</b>	<b>100%</b>	<b>98%</b>	<b>94%</b>	<b>96%</b>	<b>92%</b>
Q2. I helped to choose my child's services.										
Q3. I helped to choose my child's treatment goals.										
Q6. I participated in my child's treatment.										
<b>Cultural Sensitivity</b>	<b>123/131</b>	<b>94%</b>	<b>3/4</b>	<b>75%</b>	<b>23/24</b>	<b>96%</b>	<b>94%</b>	<b>98%</b>	<b>95%</b>	<b>98%</b>
Q12. Staff treated me with respect.										
Q13. Staff respected my family's religious/spiritual beliefs.										
Q14. Staff spoke with me in a way that I understood.										
Q15. Staff were sensitive to my cultural/ethnic background.										
<b>Appropriateness</b>	<b>183/198</b>	<b>92%</b>	<b>6/6</b>	<b>100%</b>	<b>29/35</b>	<b>83%</b>	<b>91%</b>	<b>79%</b>	<b>83%</b>	<b>85%</b>
Q1. Overall, I am satisfied with the services my child received.										
Q4. The people helping my child stuck with us no matter what.										
Q5. I felt my child had someone to talk to when she/he was troubled.										
Q7. The services my child and/or family received were right for us.										
Q10. My family got the help we wanted for my child.										
Q11. My family got as much help as we needed for my child.										
<b>Outcomes/Functioning</b>	<b>136/231</b>	<b>56%</b>	<b>4/7</b>	<b>57%</b>	<b>30/42</b>	<b>71%</b>	<b>61%</b>	<b>63%</b>	<b>66%</b>	<b>68%</b>
Q16. My child is better at handling daily life.										
Q17. My child gets along better with family.										
Q18. My child gets along better with friends and other people.										
Q19. My child is doing better in school and/or work.										
Q20. My child is better able to cope when things go wrong.										
Q21. I am satisfied with our family life right now.										
Q22. My child is better able to do things he or she wants to do.										
<b>Social Connectedness</b>	<b>111/128</b>	<b>87%</b>	<b>4/4</b>	<b>100%</b>	<b>18/24</b>	<b>75%</b>	<b>85%</b>	<b>87%</b>	<b>86%</b>	<b>87%</b>
Q23. I know people who will listen and understand me when I need to talk.										
Q24. I have people that I am comfortable talking with about my child's problems.										
Q25. In a crisis, I would have the support I need from family or friends.										
Q26. I have people with whom I can do enjoyable things.										

Responses of Strongly Agree and Agree compared to all other scores.