



Contract Policy and Procedure Reference

Policy/Procedure	Topic
3100	Standing Committees
3100B	Recipient Rights Advisory Committee
7152A	Credentialing and Privileging
7152B	Assurance of Competent Service from Organizational Providers
7153	Cultural Competence and Limited English Proficiency
7323	Reasonable Accommodation
7323A	ADA Handicapped Individuals/Reasonable Accommodation Request
7123E	Recipient Rights, Corporate Compliance and Contract Monitoring of Contracted Providers
8110	Accessibility of Services
8110A	Accommodations for Cultural Language and Communication Differences
8110B	Accessibility of Services – Mobile Accommodations
8119	Person/Family Centered Planning (PCFP)
8119A	Person/Family Centered Planning (PCFP)
8132A	Community Living Supports and Contracted Specialized Residential Services for Adults
8136	Case Management Supports Coordination
8136C	Case Management/Supports Coordination: Monitoring of Independent Living Arrangements
8140	Prevention and Health Promotion
8156	Jail Diversion
8156A	Provision of Jail Diversion Services
8159	Self Determination
8159A	Self Determination
8175	Service Authorization and Utilization Management
8245	Research or Educational Activities Involving Consumers
8305	Medications
8305A	Prescribing and Monitoring Medications
8305C	Consumer Rights and Medication Procedures
8305D	Reporting Adverse Drug Events
8305 E	Ordering and Monitoring High Risk, High Alert Medications
8305F	Safety Precautions for Look-Alike or Sound-Alike Medications
8331	Duty to Warn
8331A	Duty to Warn

8800A	Grievance and Appeals
8800A	Grievance and Appeals
8900	The Office of Recipient Rights
8901	Recipient Rights Complaint Process
8901A	Recipient Rights Interventions Process
8901B	Recipient Rights Appeals Process
8901C	Recipient Rights Medication Process
8902	Consent
8903	Sterilization, Abortion and Contraception
8904	Photography, Voice Recording, Fingerprinting, Use of One way glass
8904A	Photography, Voice Recording, Fingerprinting, Use of One way glass
8905	Abuse & Neglect
8905A	Abuse & Neglect Reporting Requirements
8906	Confidentiality
8906A	Disclosure of Recipient Records
8907	Treatment by Spiritual Means
8908	Qualifications and Training for Recipient Rights Staff
8909	Change in Type of Treatment
8910	Restraint and Physical Management
8911	Dignity and Respect
8912	Least Restrictive Setting
8913	Services Suited to Condition
8913A	Denial of Services or Hospitalization
8914	Right to Entertainment Materials, Information and News
8915	Comprehensive Evaluations
8916	Personal Property and Funds
8917	Freedom of Movement
8918	Resident Labor
8919	Communication, Mail, telephone and Visitation
8919A	Limitations to Communication, Mail, Telephone an Visitation
8920	Seclusion
8928	Adverse Incidents Involving Recipients
8928A	Adverse Incidents Involving Recipients
8928B	Event Review and Reporting
11100	Compliance
11810	HIPPA Personal Representative
8770-TR-03	MSHN- Service Philosophy & Treatment
8770-TR-12	MSHN- Behavioral Health Recovery Oriented System of Care
8770-TR-20	MSHN – Person/Family Centered Plan of Service

